

Name:

Order Number:



Email:

Date:

If you are not happy with your order for any reason, we'll be happy to take the goods back as long as they are unworn, and they still have the labels attached within **14 days** of receiving your order. Please complete and enclose this form with your returned goods.

Table with 10 columns: SKU, DESCRIPTION, SIZE, QTY, REFUND, STORE CREDIT, REASON FOR RETURN, EXCHANGE (Please use comments box for alternative item), NEW SIZE, NEW COLOUR

RETURNS KEY table with 7 rows: 1 - Wrong size, 2 - Incorrect Colour, 3 - Changed mind, 4 - Incorrect item received (please explain), 5 - Looks different to image on site, 6 - Quality issue/Faulted (please explain), 7 - Other (please explain)

YOU ARE RESPONSIBLE FOR SAFE RETURN OF GOODS. Once returned you will be entitled to receive an exchange or a refund, which will not include the cost of the original postage and packaging. We are not able to refund or exchange items that appear to have been worn, washed, or are not in original condition.

For any queries regarding international returns please visit: www.ayrshireorganics.com/customer-help/#returns

Comments:

IMPORTANT NOTES
Please ensure all returned goods are well packaged, to avoid any damage during transit.
Please ensure all boxes are covered by a protective outer layer - do not apply any stickers or shipping information directly to any product boxes.
Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.
Please keep your proof of postage until you receive confirmation from Ayrshire Organics.
Returns are normally processed within 2-3 working days of us receiving your return.

Send returns to:
Returns Department
Ayrshire Organics
24 Peebles Street
Ayr KA8 8DS
United Kingdom

Problem?
Call: 01292 270441
Email:
sales@ayrshireorganics.com